



Mauger Exterminating Company
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General Customer Treatment Guide: BED BUGS

Proper Identification

- o Save a sample of the insect and have a qualified exterminator identify the insect.

Preparation for Treatment

- o DO NOT remove furniture from your home! We may be able to rid them of the furniture (we will assess this upon inspection).
- o If you do need to discard any furniture, it must be destroyed enough as to render it useless to prevent someone from taking it home.
- o Wash and dry all bedding, pillows, and clothes. (If these items are already clean, you can skip to the "Dryer" portion of this requirement. Dry on high heat setting for at least twenty minutes, and dry everything twice to make sure no bed bugs survive.
- o Store clean bedding and clothing in sealed bags or plastic totes.
- o Eliminate all clutter: a cluttered house provides extra hiding spaces, takes longer, and will cost more to eliminate.
- o Make sure to check travel luggage and backpacks. If you have traveled, visited a gym, or have children in school, those could all be ways they could have transferred to your home.

Day of Treatment

- o Cover all fish tanks with towels, and unplug aeration systems.
- o Remove all pet food/water dishes.
- o Make sure all windows are closed.
- o Keep home at or near 72-76 degrees. Insects are more active in warmer climates, which makes it easier to find and eliminate them.
- o Turn off electronic devices (Televisions and computers, etc.)
- o Vacuum and dispose of contents into a sealed bag and remove from the premises.
- o All pets and occupants need to vacate the premises for no shorter than 4 hours.

After Treatment

- o Re-entry: DO NOT bring children or pets home until you check to make sure treated surfaces are dry, and if need be open windows for ventilation.
- o Vacuum floors, beds, and furniture. Pay extra attention to folds, seams, crack, and crevices. Removing dead bugs will make it easier to identify if there is any more activity upon follow-up. Do NOT shampoo floors or furniture for as long as possible.
- o Do NOT do any heavy cleaning as this can take away from the effectiveness of the product. (You are fine to clean any 'food-prep' surface.
- o It is recommended to buy and install pretreated mattress encasements on both box spring and mattress for every bed in the home. If you are unable to find a "pretreated" encasement, and you have the encasement upon treatment time, we would be more than happy to pretreat them for you.
- o Schedule a follow-up appointment 2 to 4 weeks from first appointment.

- ❖ Above are general guidelines for treatment. Your technician will have any additional information you may need since all situations are slightly different.